

# What do I do If I am dropped from my classes for non-payment?

# Payment

@ GEORGIA PIEDMONT TECH

# Questions



## FALL 2018 PAYMENT DEADLINE FAQ'S

### Fall 2018 Payment Dates

August 9	First Payment Deadline (4:00pm)
August 9	Registration re-opens after 9:00pm; students can re-register for classes
August 22	Second Payment Deadline

What is the last day for me to drop classes and get a 100% refund?

**August 21, 2018**

### Frequently Asked Questions

► How can I find out how much money I owe the college?

Go to [www.gptc.edu](http://www.gptc.edu)

Select **Current students**

Select **Student Dashboard**

Select **Banner Web Login.**

Select **Student and Financial Aid**

Select **Student Records**

Select **Account Detail by Term**

► Will I be dropped if I need to submit missing documents to Financial Aid?

Yes, you will be dropped if your Financial Aid file is **incomplete**. The **Financial Aid process must be fully completed in order for you to use your award to cover your account charges**. A **complete** Financial Aid file includes: All paperwork requested and **processed, acceptance** of the terms & conditions in Banner, and received by 7-30-18 for the first payment deadline; received by 8-9-2018 for the second payment deadline.

► Financial Aid stated that I have missing documents. How can I see what documents are missing?

Go to [www.gptc.edu](http://www.gptc.edu)

Select **Current students**

Select **Student Dashboard**

Select **Banner Web Login.**

Select **Student and Financial Aid**

Select **Financial Aid**

Select **My Eligibility overall eligibility**

Select **Current term**

Select **Student requirements**

Select **Holds**

Select **Academic Progress (Financial Aid Status)**

► When will I be dropped?

If you have not paid, signed up for a payment plan or are not in one of the excluded groups, you may be dropped for non-payment the evening of August 9th. For the 2<sup>nd</sup> payment deadline, you may be dropped the evening of August 22<sup>nd</sup>.

► Will I be able to get back into my classes?

Since this is the first purge for nonpayment, you will be able to register again if you are dropped on August 9<sup>th</sup>. Re-registration will begin on August 10, 2018. Once the **final purge** occurs on August 22, 2018, you will not be able to re-register for your classes in Banner Web.

► Will I be notified if I am dropped?

Yes, all students that are dropped for non-payment will receive a call from the Georgia Piedmont Cashier's office. You will also see that the courses you were registered no longer appear on your schedule in Banner Web.

► What if I have made a partial payment on my account?

You must have paid in full or be in enrolled in a payment plan to avoid being dropped for non-payment. If you are in a payment plan, you will need to have put down the **requested deposit based on your total amount due** for the payment plan to keep your classes.

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### Frequently Asked Questions Continued

► **How can I make a payment?**

Go to [www.gptc.edu](http://www.gptc.edu)

Select **Current students**

Select **Paying for College**

Select **How to Pay**

Select **Make Single Payment or Setup Monthly Payments**

► **How do I know if I have enough financial aid to pay for all of my courses?**

Compare your award amount to the cost of tuition and fees for the semester. As long as the amount of your authorized financial aid is higher than your account charges you should not be dropped from your courses for non-payment.

► **What if I don't have enough financial aid to cover all of my charges?**

You are responsible for paying any portion of your bill that is not covered by your financial aid authorization. Additionally, you will be held immediately responsible for full payment of the total balance due.

► **My account charges are covered by an authorized third-party payer. What are my responsibilities?**

All authorized Third-Party Vouchers, including those that cover multiple terms, must be submitted every semester to the Cashier's Office when you register. Failure to do so can subject your account to the Drop for non-payment process, since the voucher must be manually applied to your account by the Cashier's Office.

► **I am a resident of Georgia, but my bill is showing the non-resident charge, who shall I contact?**

If your bill is reflecting non-resident tuition, please contact the Office of Admissions at [admissions@gptc.edu](mailto:admissions@gptc.edu). You can also visit the Office of Admissions in Building A, Room 171 (DeKalb Campus) or Building A (Newton Campus).

**Office Locations:**

**\*\*\*Staff will be available on Saturday, August 11, 2018 from 9am-2pm to help students with Financial Aid & Registration questions.**

**Financial Aid DeKalb Campus**

Building A Room 163

Office Hours: Monday, Wednesday, and Thursday from 9am -7pm | Tuesday from 12pm – 7pm

**Cashier's Office DeKalb Campus**

Building A Room 161

Office Hours: Monday – Thursday; 9am – 7pm

**Financial Aid Newton Campus**

Building A

Office Hours: Monday, Wednesday, and Thursday from 11am -2pm; 3pm-6pm | Tuesday from 12pm-2pm; 3pm-7pm

**Cashier's Office Newton Campus**

Building A

Office Hours: Monday – Thursday; 9am – 7pm

